

## Proper Care of Vehicle Graphics

The following recommendations should help to ensure the maximum appearance and performance of vinyl graphics.

### **Cleaning**

1) Flush the surface with clean water to remove loose dirt particles. If using high-pressure equipment, a maximum pressure of 1,200 psi and a water temperature of no higher than 120°F (50°C) should be used. In order to reduce risk of decal edge lift, a minimum distance of 24 inches (61 cm) should be maintained from the nozzle to the graphic's surface. In addition, the dispenser nozzle should be as perpendicular to the graphic's surface as possible, because increased angles of the water jet promote decal edge lift.

The cleaning solution should be free of strong solvents or alcohol. Avoid use of rubbing compound around vinyl graphic areas.

2) Using a soft rag or sponge, spray or wipe the cleaning solution over the entire surface of the graphic to be cleaned. Never use a hard bristle brush. Rinse the entire surface with clean water.

3) ***Waxing is encouraged*** - Once vinyl graphics are installed, follow proper waxing procedures from the wax manufacturer. Refrain from using all-purpose protectants containing solvents or plasticizers, which may cause decal edge lift. Use Caution with Fuels- Avoid fuel, alcohol, or kerosene coming into direct contact with vinyl graphics, as damage may occur.

**Note:** The above recommendations and cleaning solutions are intended as a source of information only and are given without a guarantee and do not constitute a warranty. Purchasers should independently test cleaning agents and methods, prior to use, to determine their suitability.

After cleaning the vehicle, inspect it thoroughly for any damage or lift in the vinyl graphics. If any problems are found, contact Ewing Lettering and Graphics at 585-924-8370 and we will advise you on how to correct the situation.

## Warranty on Vehicle Wrap Graphics

Thank you for purchasing a vehicle graphic system from Ewing Graphics. Your vehicle graphics should provide you with years of service provided you take proper care of the vehicle. Please follow the proper care instructions provided in this packet.

### Warranty

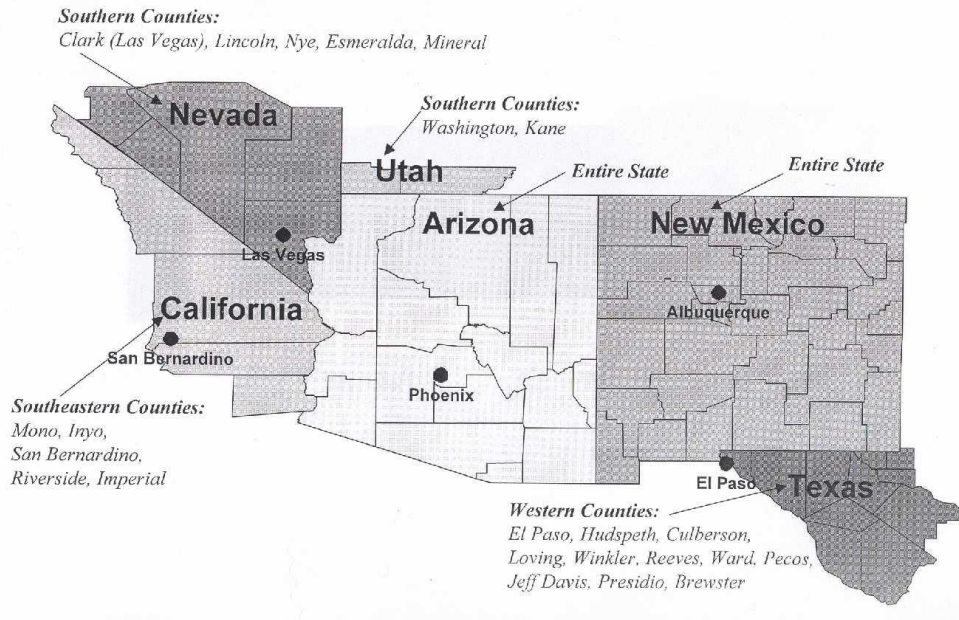
Graphics are printed on cast high performance vinyl with a clear 2mil overlamine. Industry approved installation methods are adhered to during installation. We will replace any vinyl that does not perform due to improper installation or that does not stand up to the manufacturer's warranty.

Graphics on the sides of your vehicle are guaranteed for 3 years. Graphics installed on the roof and hood of your vehicle are not guaranteed. Window Perf graphics are not guaranteed.

Graphics installed in a Southwestern Desert region have a reduced warranty due to high UV exposure of 1 year. A map of this region follows:

## Desert Southwest Region - Defined

The following portions of the hot, arid desert areas of Southwestern U.S., which carry reduced warranted durabilities as specified in the 3M Product Bulletins are defined to be



For more in-depth warranty information, technical bulletins for IJ180C-10 and IJ680CR vinyl are available at <http://www.3mgraphics.com/>.

Warranty does not cover

- ◆ Intentional damage to vehicle
- ◆ Acts of Nature
- ◆ Damage caused by a motor vehicle accident
- ◆ Damage caused by improper care of vinyl graphics
- ◆ Installation of graphics on replacement vehicle

If you have any questions regarding your warranty, please feel free to give us a call.